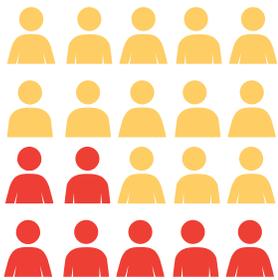




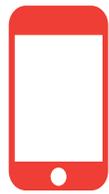
# Guiding Ohio Online

Guiding Ohio Online is a competitive annual Library Services and Technology Act (LSTA) grant, administered by the State Library of Ohio, which enables public libraries in rural Ohio to hire a dedicated full- or part-time technology trainer for their library.

## Who still isn't online?



**7 in 20**  
U.S. adults with household incomes below \$35,000 don't use the internet.  
2019 U.S. Census



**29%**  
of lower-income Americans don't own a smartphone.

statista.com/statistics/195006/percentage-of-us-smartphone-owners-by-household-income/



**57%**  
of lower-income Americans don't have broadband service at home.

2020-2021 Pew Research Center

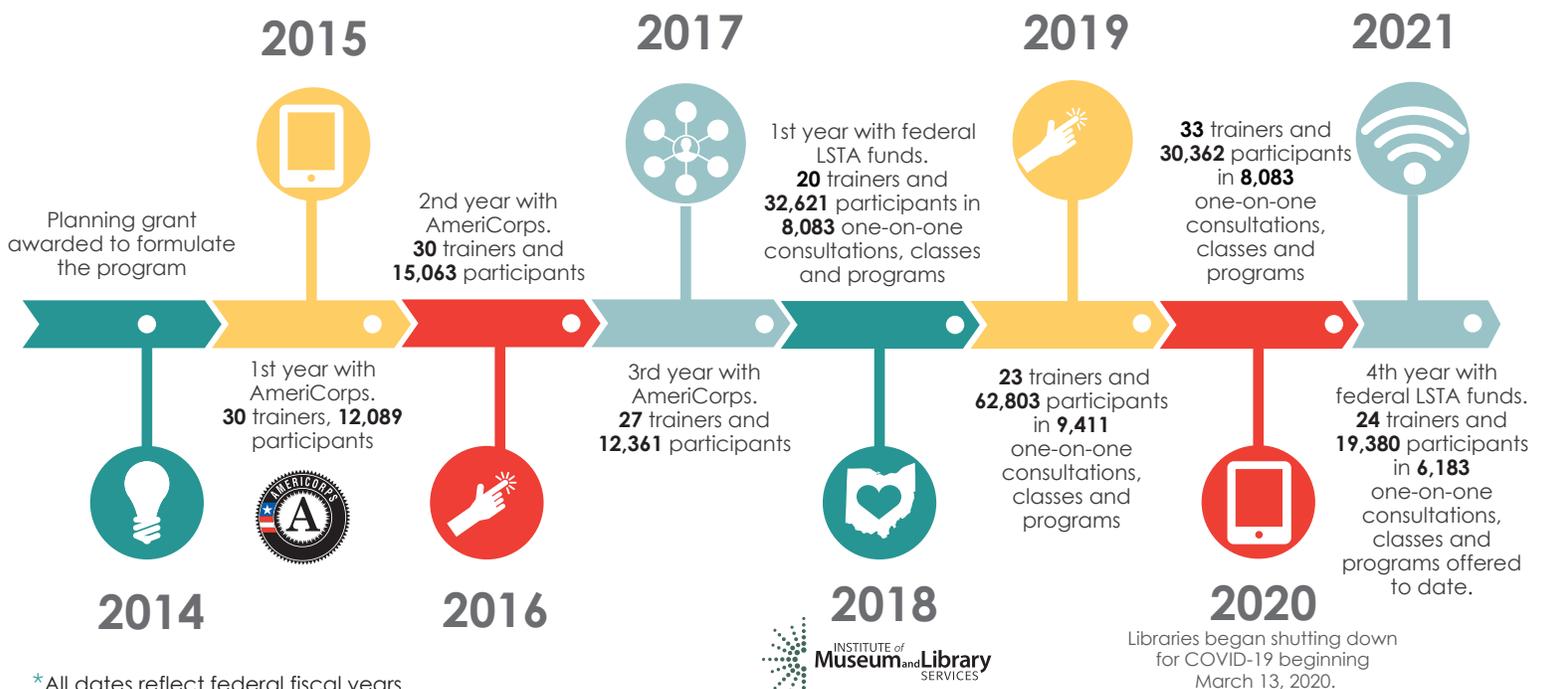
More than **300,000** households in Ohio, which is close to 1 million Ohioans, lack access to high speed internet.

innovateohio.gov/wps/portal/gov/innovate/priorities/resources/broadband



The Guiding Ohio Online vision is for every Ohioan to be able to fully participate in the online environment.

## The evolution of Guiding Ohio Online



# How does Guiding Ohio Online help?

Since its inception  
Guiding Ohio Online  
trainings have helped



over  
**200,000**  
participants across Ohio

October 1, 2020 to March 31, 2021,  
the program has provided



**296** programs  
(workshops, classes)

**299**  
presentations



**5678**  
one-on-one  
consultations

## Guiding Ohio Online Libraries



**23**

libraries across the state are participating in the 2020–2021 program.

**37**

library systems have participated in Guiding Ohio Online including 12 participating since its inception and 4 participating for 4 of the 5 years.

What people are saying about Guiding Ohio Online:

"Yesterday, I brought my grandson, Drew, in for a short lesson on my PC. Andrew [Tech Trainer/Tutor] plugged right into Drew's interest in comic books and taught him about doing a spreadsheet. He spent an hour with him!! Drew came home and got onto my computer to take a look at what he had learned. His mom reported that he spent last evening glued to doing spreadsheets. Just want you to know that Andrew works magic with kids like Drew! THANKS SO MUCH FOR HIRING ANDREW!!!"

"I don't know what we would do without someone like you to help all us old people with their computers."

"The Tech Trainers demonstrate exceptional customer service every time I use the Library! The patience and attention they show me and other library guests is outstanding! Their ability, skill and knowledge is applauded by me and many others. I visit this library because of these two team members! Thank you!"

"One patron came in before the holidays desperate to submit an appeal on her unemployment, and our Tech Tutor was able to teach her how to upload her document on her phone and attach it to an email so she could submit it."

## How is Guiding Ohio Online funded?



In 2020–2021, the State Library of Ohio will disburse

**\$303,206**

in LSTA funding to 23 participating libraries.



Participating libraries will provide

**\$101,069**

in local matching funds.