SERVICES TO LIBRARIES

The State Library of Ohio is a state agency that serves state government and all types of libraries. Services provided to Ohio libraries run the gamut from statewide programs such as statewide delivery and Ohio Ready to Read to individualized assistance for activities such as writing a strategic plan and technology training for staff. But not knowing what services are provided and who to call may keep many from contacting the State Library. The following will assist in meeting many of the State Library staff and knowing the areas in which they provide support and services to Ohio’s libraries.

Wendy Knapp
State Librarian of Ohio

As State Librarian I direct the operations of the State Library and work with the staff and Board to continue to build and expand library services to all types of libraries and to Ohio residents regardless of their geographic location.

Experience: I am excited to be starting at the State Library of Ohio in this unique moment in history. I am bringing years of experience in state library leadership, public librarianship, and academic library instruction with me, and look forward to working with this amazing team.

Education: Master of Library Science, Indiana University
Bachelor of Science, University of Indianapolis

Skills: Emerging trends in libraries, library management, budgeting, library technology, grant administration, leadership development, ILS management, contract negotiations, partnership development, customer service, continuing education development, continuity of operations planning, and library and online instruction.

Evan Struble
Associate State Librarian for Library Development

I coordinate administrative functions and programming activities for library development, including LSTA, consultant services, public library statistics, and special projects.

Experience: Recently promoted to the role of Associate State Librarian, I’ve spent the past seven years at the State Library of Ohio serving as a Library Consultant for Library Programs and Development. I have also pulled double-duty as a part-time library associate at the Upper Arlington Public Library since May of 2009. I have 21 years of library service, including positions at OhioNET (2007-2011), Westerville Public Library (2001-2007), Otterbein College (now University) Courtright Memorial Library (1998-2002), and the library that started it all—my hometown library—Meigs County District Public Library (1997-1998).

Education: Master of Library and Information Science, Kent State University
Bachelor of Arts in Organizational Communication & Journalism, Otterbein University

Skills: Interpersonal and organizational communication, continuing education development/instruction, project management, emerging trends in libraries, and technology (soft skills).

Additional Information: I am active on statewide library committees for the Ohio Library Council (OLC) and other library organizations. In 2015, I received the OLC Diana Vescellius Emerging Leader Award. I am proud to serve on the American Library Association’s Stonewall Book Awards non-fiction committee (2018-19).

Ann M. Watson
Associate State Librarian for Library Services

I am responsible for managing three departments within the State Library that provide a wide range of services and support many different customers. I oversee Research and Catalog Services; Circulation and Special Services, including the Ohio Talking Book Program and the Information Technology department.

Experience: I returned to Ohio in 2014 from Shepherd University’s Scarborough Library in West Virginia where I was Dean of the Library for over three years. As the chief administrative leader, I was responsible for accomplishing strategic and day-to-day operational goals in all aspects of library operations. I served as Library Director at the Ohio University regional campus in Lancaster from 2008 to 2011 and Head of Access Services and Instruction at Denison University from 1997 to 2008.

Education: Master of Arts in Educational Policy and Leadership, The Ohio State University
Master of Library and Information Science, Kent State University
Bachelor of Arts in History from West Virginia University
Harvard University Graduate School of Education’s Leadership Institute for Academic Librarians

Skills: Library management, budgeting, library technology, leadership development, strategic planning, customer service, and library instruction.
Library Programs & Development

The Library Programs & Development (LPD) department is charged with providing leadership and partnership in the development of library services throughout Ohio. LPD strives to provide library information and services to individual libraries and enhance library services statewide.

Cindy Boyden
LSTA Coordinator/Library Consultant

I am in charge of day-to-day operations and activities associated with Ohio’s Library Services and Technology Act (LSTA) program, including assisting libraries in developing proposals, coordinating the review process and monitoring funded projects. As library consultant, I assist librarians through the strategic planning process.

Experience: I have worked for the State Library of Ohio since December of 2014. Prior to that, I worked for Worthington Public Libraries for 8 years and at Otterbein College’s Courtright Memorial Library for 18 months. Additionally, I developed a library for the Ohio Department of Taxation, Tax Analysis Division in the summer of 2014.

Education: Master of Library and Information Science, Kent State University and Bachelor of Arts in English Literature, Otterbein College

Skills: Grant assessment, strategic planning, writing and editing, government documents, circulation and reference services, customer orientation, and communication skills.

Additional Information: I have co-published several articles and a book chapter on topics including Customer Orientation and Soft Skills. I participated in the 2015 ILEAD USA Ohio cohort and served as Instructor Corp Coordinator for the 2017 cohort.

Janet Ingraham Dwyer
Youth Services Library Consultant

I coordinate and provide statewide youth services resources to libraries, including: summer library/reading program materials, early literacy resources, and tools for peer-to-peer networking, student learning, family engagement, serving the whole child, and public/school library collaboration. I also offer individualized support, on request, to any librarian who works with Ohio’s children, teens, parents, and teachers.

Experience: I have been in this position since October 2009. I previously worked at Worthington Libraries in various positions from 1991-1997 and 2001-2009, most recently as Worthington’s first Outreach Services / Volunteer Coordinator.

Education: Master of Library Science, University of Maryland and Bachelor of Arts in English Literature, George Washington University

Skills: Event planning, program planning, project development and management, public speaking, connecting people to one another and to resources and opportunities.

Additional Information: I am devoted to collaboration across libraries, schools, literacy organizations, social service agencies, and other groups and individuals to support Ohio’s youth and families. Separately we are beneficial; together we are transformative. I collaborate with the Ohio Library Council’s Children’s Services, Teen Services, and Outreach & Special Services divisions; Ohio’s Regional Library Systems; the Ohio Educational Library Media Association (OELMA); INFOhio; the OhioANA Library; Ohio Center for the Book; and others. I represent the Ohio youth services community to the Collaborative Summer Library Program, and serve on the Buckeye Children’s and Teen Book Awards Council, OhioANA Partners, and other national, state, and regional working groups.

Erin Kelsey
Library Development Consultant

I coordinate and develop continuing education and leadership programs for Ohio library staff. I am on the planning team for ILEAD USA – Ohio, Library Leadership Ohio, and Guiding Ohio Online. I also consult with libraries of all types to develop their strategic plans. I help libraries collect useful data through demographic information, community surveys, and focus groups that lay the framework for their strategic plan.

Experience: I started working at the State Library in January of 2019. I have over 10 years of library experience working in circulation, youth, and adult departments. Previously, I worked at Westerville Public Library as adult services manager where I led a staff of 19 and served on the strategic planning team. I also worked at Worthington Libraries in a variety of roles and as a supervisor. I was a member of the 2016 class of Library Leadership Ohio and was a member of the 2017 cohort for ILEAD USA—Ohio.

Education: Master of Library and Information Science, Kent State University and Bachelor of Science in Journalism from Ohio University

Skills: Presenting and public speaking, grant reviewing, program planning and project management, circulation and reference services, library technology and trends, and library management

Additional Information: I feel so strongly about the power of libraries and their ability to be one of the pillars in a community. Throughout my library career the experiences that have impacted me the most are growing my team and my colleagues through professional development and long-range planning for the library. I feel fortunate to be able support Ohio libraries in their mission to effectively serve their community and provide crucial services.

Jen Johnson
Digitization Consultant/Ohio Digital Network Project Manager

I coordinate Ohio’s involvement with the Digital Public Library of America (DPLA) and support the digitization efforts of libraries and cultural heritage institutions across the state. In 2016, Ohio applied to be a Service Hub of DPLA, and the Ohio Digital Network (ODN) was born. The ODN is made up of cultural heritage institutions big and small, working together to make Ohio’s digitized collections available to internet users around the world.

Experience: I have worked for the State Library since 2013 – as a Reference Librarian, an Electronic Resources Librarian, and now as Project Manager for the statewide DPLA Service Hub, the Ohio Digital Network. Before coming to the State Library, I’ve worked in public, academic, special and business libraries in Columbus.

Education: Master of Library and Information Science, Kent State University and Bachelor of Fine Arts in Photography, The Ohio State University

Skills: Digitization, archival and preservation services and practices, disaster response planning, project management, grant writing and reviewing, event and volunteer coordination, electronic resources, technology

Additional Information: I was a member of the 2014 class of Library Leadership Ohio and was a member of the 2013 cohort for ILEAD USA Ohio.
Anne Kennedy
Technology Consultant
Ohio Digital Library Manager

I’m the library consultant for technology at the State Library of Ohio which means I support and advise other librarians and library staff on ebooks and other technology resources. I serve on the project team for the Ohio Digital Library, Guiding Ohio Online program, and Who’s On My Wifi.

Experience: I joined the State Library staff in 2017 as a Library Consultant. Previously I worked for Licking County Library for 12 years and served there as a Branch Clerk, Adult Services Librarian, and lastly as Head of Emerging Technologies.

Education: Master of Library and Information Science, Kent State University and Bachelor of Fine Arts, Gettysburg College

Skills: Technology planning, technology training, project management, and grant administration.

Mandy Simon
Library Development Consultant

Identifying needs through statistical data, observation studies, community surveys and focus groups, I help libraries of all types lay a framework for future planning with physical spaces and strategic initiatives. By engaging with staff, boards and community members, I assist libraries in the process to acquire useful information for strategic planning. I am a facilitator and connector, enthusiastically working with libraries across Ohio to set or achieve their goals.

Experience: I have over 10 years of public service experience in libraries. My expertise ranges from planning and executing storytimes and teen programs, to complete materials selection and proactive Reference skills. I thoroughly enjoy public speaking and presenting, streamlining processes and procedures, coaching and mentoring others. I was selected as a 2012 American Library Association Emerging Leader, a Library Leadership Ohio graduate in 2014, and ILEAD USA Ohio participant in 2015.

Education: Master of Science in Library and Information Science, University of Illinois at Urbana-Champaign
Bachelor of Arts in English, The Ohio State University

Skills: Presenting and public speaking, facilitation of group discussions, analysis of data and reporting recommendations for service initiatives and space improvements.

Additional Information: I am passionate about the power of libraries in the lives of all people, as they provide access to information and resources to all who enter without judgment. I am looking forward to beginning additional professional development educational coursework in Non-Profit and Public Leadership and Management this winter.

Penelope Shumaker
Metadata Librarian

I am the metadata librarian for the Ohio Digital Network (ODN), Ohio’s Service Hub for the Digital Public Library of America (DPLA). I ensure that institutions included in the DPLA have strong metadata. I also provide trainings on good metadata practices for the DPLA and beyond.

Experience: I started working at the State Library in January 2017. Prior to working at the State Library I worked as a metadata specialist with SpotOn reviews and held various positions at Columbus Metropolitan Library, most recently as a Homework Help Center Specialist. Before starting a career in libraries I taught middle and high school English. I was member of the 2019 cohort for ILEAD USA—Ohio and I am a participant in the 2020 class of Library Leadership Ohio.

Education: Master of Library and Information Science, Kent State University and Bachelor of Arts in Philosophy, Cedarville University

Skills: Metadata and cataloging, digitization, writing and editing, technology

Additional Information: I serve on the board of the Central Ohio Chapter, Association of Information Science and Technology (CO-ASIS&T).

Peter Kukla
Software Development Specialist

I’m a technical advisor on the Digital Public Library of America project, and I work on general information technology projects for the State Library of Ohio.

Experience: Prior to joining the State Library of Ohio in May 2017, I worked for 8 years at OCLC in Customer Support. Before that, I was a Deputy Director of a County Board of Elections in Ohio and I’ve worked in support at several software companies. I also worked in the Grandview Heights Public Library, Ohio Dominican University Library, and Indiana University Law Library.

Education: Master of Library Science, Indiana University and Bachelor of Arts in Anthropology with a minor in English, The Ohio State University. Undergraduate Computer and Information Science coursework at Ohio Dominican University.

Skills: Software support, customer service, knowledge management, data mining.

Additional Information: I’m glad to be back working in libraries again so I can put my knowledge to work in my favorite environment.

Kirstin Krumsee
Data and Research Consultant

I manage the State Library’s state and national data initiatives including gathering statistics for Ohio’s 251 public library systems. My role also includes finding effective ways to leverage data to show the value of Ohio’s libraries through data visualizations, mapping and other research efforts.

Experience: I have been at the State Library since 2011, first serving as Reference and Electronic Resources Librarian and now in several different roles as a Library Consultant. Prior to coming to the State Library I worked as Reference Librarian for the Edison Welding Institute and in various roles at the Upper Arlington and Ohioana Libraries.

Education: Master of Library and Information Science, Kent State University and Bachelor of Arts in English, The Ohio State University

Skills: Data, mapping, government information, designing and giving presentations, data visualization, graphic design, project management

Additional Information: In 2019 I was named a Mover & Shaker in Library Journal for my work on Libraries by the Numbers. I recently completed a three-year term on the Depository Library Council to the US Government Publishing Office.

A Smarter Ohio
library.ohio.gov
Committee from 2015-2016.

2015 ILEAD cohort and, with my team, created a tool for facilitating preservation of government information. I was a member of the Memory and, in 2011, co-authored a chapter on digitization and metadata and cataloging.

Skills:
- Post-Master's Certificate of Advanced Study in Library Science
- Bachelor of Arts in History, The Ohio State University
- University

Education:
- since October 2007. This is my first library job.

Experience:
- I have been employed by the State Library of Ohio since October 2007. This is my first library job.

Education:
- Master of Library and Information Science, Kent State University
- Bachelor of Arts in History, The Ohio State University
- Post-Master’s Certificate of Advanced Study in Library Science

Skills:
- Digitization, rare books and archives management, metadata and cataloging.

Additional Information:
- I published a 2010 article on Ohio Memory and, in 2011, co-authored a chapter on digitization and preservation of government information. I was a member of the 2015 ILEAD cohort and, with my team, created a tool for facilitating digital preservation. I was a member of the DPLA in Ohio Steering Committee from 2015-2016.

Shannon Kupfer-Trausch
Digital Initiatives Librarian, Research & Catalog Services

I manage digitization projects and digital preservation for the State Library of Ohio. My projects include Ohio Memory, where I provide digital content as well as writing monthly blog articles. I am currently exploring methods of building digital repositories that are creative and focusing on means of preserving our digital heritage.

Experience:
- I have been employed by the State Library of Ohio since October 2007. This is my first library job.

Education:
- Master of Library and Information Science, Kent State University
- Bachelor of Arts in History, The Ohio State University
- Post-Master’s Certificate of Advanced Study in Library Science

Skills:
- Digitization, rare books and archives management, metadata and cataloging.

Additional Information:
- I published a 2010 article on Ohio Memory and, in 2011, co-authored a chapter on digitization and preservation of government information. I was a member of the 2015 ILEAD cohort and, with my team, created a tool for facilitating digital preservation. I was a member of the DPLA in Ohio Steering Committee from 2015-2016.

Julia Ward
Executive Secretary to the State Librarian

I manage the office of the State Librarian and provide organizational support for special programs and projects.

Experience:
- I have been with the State Library for 18 years. I began as a Library Assistant 2 in the Patron and Catalog Services department and was promoted to LSTA Assistant and LSTA Fiscal Coordinator in the Library Programs and Development department before being promoted to Executive Secretary to the State Librarian’s Office. My library experience dates back to my high school and college years working in the Norwalk Public Library, BGSU Firelands College Library, Ohio Wesleyan University Library, and the Delaware County District Library.

Education:
- Bachelor of Arts in Psychology, Ohio Wesleyan University

Skills:
- Grant management, writing, fiscal and audit policies and procedures, communication, organization, customer service, and proofreading.

Additional Information:
- My love of books drew me to the library at an early age, and I haven’t been able to escape since. Even though my first job was in a library, it was never my intent to pursue a career in libraries. However, I don’t see myself being nearly as happy anywhere else.

Marsha McDevitt-Stredney
Director, Marketing & Communications

I manage marketing, promotions, and communications for the State Library including its programs & services to state government, libraries, and residents. I am responsible for graphic design and brand standards for the State Library. As a member of the Information Systems & Technology department development team I collaborate on projects and manage content on our website. I help facilitate communications between libraries, library related organizations and state government. I also curate, design and install State Library exhibits and displays.

Experience:
- I have been the Director of Marketing & Communications at the State Library since 2006. Before that I worked as a grants manager and communications coordinator for 10 years for a non profit organization working to establish computer technology centers in economically depressed areas in Ohio. Earlier in my career I developed curriculum and taught CGI (computer generated imagery) courses at The Ohio State University and worked as producer and animator for a CGI commercial animation company.

Education:
- Doctor of Philosophy, Technology in the Arts & Arts Education, The Ohio State University (OSU)
- Master of Library and Information Science, Kent State University
- Master of Arts in Art Education & Computer Graphics, OSU
- Bachelor of Art Education, OSU

Skills:
- Visual design, marketing & communications, project management, website and social media content management and analytics, event planning, display & exhibits, grants administration, and qualitative research and assessment.

Tracy Grimm
Manager, Circulation & Special Services

I oversee circulation and Interlibrary loan services as well as the Talking Book Services. As Head of Talking Book Services, I am liaison with the Ohio Library for the Blind and Physically Disabled at Cleveland Public Library, work closely with the Machine Sub-Lending Agencies, and assist individuals who use the program’s services.

Experience:
- I have worked for 23 years with the State Library of Ohio

Education:
- Bachelor of Arts, The Ohio State University

Skills:
- Circulation, ILL, and the Ohio Talking Book Program

Serving Every Ohioan Library (SEO) Center supports a consortium of 93 library systems at 237 physical locations throughout 47 counties across Ohio using the OPLIN network.

Statewide Delivery: A single delivery network system is managed by the State Library and currently provided by Priority Dispatch, Inc. Contact Jamie Pardee for more information at 614-644-6879.

Talking Book Program coordinates the Ohio program for the Library of Congress National Library Service for the Blind and Physically Handicapped (NLS) and serves as the machine lending agency for the State. To help in this effort, we have signed formal agreements with 61 machine sub-lending agencies, local public library or social service organizations to lend the machines to eligible citizens in their areas.