STATE LIBRARY OF OHIO

SERVICES TO LIBRARIES

The State Library of Ohio is a state agency that serves state government and all types of libraries. Services provided to Ohio libraries run the gamut from statewide programs such as statewide delivery and Ohio Ready to Read to individualized assistance for activities such as writing a strategic plan and technology training for staff. But not knowing what services are provided and who to call may keep many from contacting the State Library. The following will assist in meeting many of the State Library staff and knowing the areas in which they provide support and services to Ohio’s libraries.

Beverly Cain
State Librarian

As State Librarian I direct the operations of the State Library and work with the staff and Board to continue to build and expand library services to all types of libraries and to Ohio residents regardless of their geographic location.

Experience: I have been State Librarian since June 1, 2010. I have 32 years of library experience in Ohio having served as the Director of the Portsmouth Public Library System from 1997 to 2010 and Branch Manager at the Upper Arlington Public Library Lane Road Branch from 1992 to 1997. Prior to that, I worked at the Medina County District Library from 1986 to 1992, first as a Reference Librarian and then as a Manager of Reference and Adult Services.

Education: Master of Public Administration, Kent State University
Master of Library Science, Kent State University
Bachelor of Music, University of Akron

Skills: Library management, budgeting, community relations, and public policy.

Additional Information: I am particularly interested in the ways in which libraries are evolving to meet the needs of library customers: becoming community destinations through innovative programming, use of technology, and making public spaces available and utilizing technology to reach customers in new ways. I am also interested in the ways libraries are collaborating to make resources available to customers efficiently and effectively through consortia and other resource sharing mechanisms.

Bill Morris
Governemental Affairs Coordinator

I am the Governmental Affairs Coordinator for the State Library. I serve as board liaison with the Ohio Legislature and the Ohio congressional delegation, monitor legislation of interest to the State Library and Ohio libraries in general, and advocate on behalf of all Ohio libraries.

Experience: I have been the Governmental Affairs Coordinator since 1994. Earlier in my career I was an Aide to Representatives Randy Weston, Paul Meichling, J. June April Kreuzer and Dan Troy, and served as committee aide to the House Colleges and Universities Subcommittee.

Education: Bachelor of Science in Business Administration, The Ohio State University

Skills & Activities: Registered legislative agent. Responsible for monitoring federal and state legislation affecting libraries and informing legislators about State Library initiatives. Ex-officio member of the Ohio Library Council Government Relations Committee. National Library Legislative Day Statewide Coordinator responsible for creating materials demonstrating success of Federal programs benefiting libraries; coordinating delegates participation from around the state; arranging and participating in Congressional office visits. Serve as library boundary specialist researching and recommending action on requests for changes to legal boundaries of public libraries under Chapter 119 of the Ohio Administrative Code. Attorney General’s Office Liaison: coordinate agency requests for formal and informal opinions from the Ohio Attorney General.

Additional Information: I received the Ohio Library Council Citizen of the Year Award in 2014 for my work on Ohio public library boundary issues.

Evan Struble
Associate State Librarian for Library Development

I coordinate administrative functions and programming activities for library development, including LSTA, consultant services, public library statistics, and special projects.

Experience: Recently promoted to the role of Associate State Librarian, I’ve spent the past seven years at the State Library of Ohio serving as a Library Consultant for Library Programs and Development. I have also pulled double-duty as a part-time library associate at the Upper Arlington Public Library since May of 2009. I have 21 years of library service, including positions at OhioNET (2007-2011), Westerville Public Library (2001-2007), Otterbein College (now University) Courtright Memorial Library (1998-2002), and the library that started it all—my hometown library—Meigs County District Public Library (1997-1998).

Education: Master of Library and Information Science, Kent State University
Bachelor of Arts in Organizational Communication & Journalism, Otterbein University

Skills: Interpersonal and organizational communication, continuing education development/instruction, project management, emerging trends in libraries, and technology (soft skills).

Additional Information: I am active on statewide library committees for the Ohio Library Council (OLC) and other library organizations. In 2015, I received the OLC Diana Vescellius Emerging Leader Award. I am proud to serve on the American Library Association’s Stonewall Book Awards non-fiction committee (2018-19).

Ann M. Watson
Associate State Librarian for Library Services

I am responsible for managing three departments within the State Library that provide a wide range of services and support many different customers. I oversee Research and Catalog Services; Circulation and Special Services, including the Ohio Talking Book Program and the Information Technology department.

Experience: I returned to Ohio in 2014 from Shepherd University’s Scarborough Library in West Virginia where I was Dean of the Library for three years. As the chief administrative leader, I was responsible for accomplishing strategic and day-to-day operational goals in all aspects of library operations. I served as Library Director at the Ohio University regional campus in Lancaster from 2008 to 2011 and Head of Access Services and Instruction at Denison University from 1997 to 2008.

Education: Master of Arts in Educational Policy and Leadership, The Ohio State University
Master of Library and Information Science, Kent State University
Bachelor of Arts in History from West Virginia University

Skills: Library management, budgeting, library technology, leadership development, strategic planning, customer service, and library instruction.

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Library Programs & Development

The Library Programs & Development (LPD) department is charged with providing leadership and partnership in the development of library services throughout Ohio. LPD strives to provide library information and services to individual libraries and enhance library services statewide.

Mandy Simon
Library Development Consultant
Identifying needs through statistical data, observation studies, community surveys and focus groups, I help libraries of all types lay a framework for future planning with physical spaces and strategic initiatives. By engaging with staff, boards and community members, I assist libraries in the process to acquire useful information for strategic planning. I am a facilitator and connector, enthusiastically working with libraries across Ohio to set or achieve their goals.

Experience: I have over 10 years of public service experience in libraries. My expertise ranges from planning and executing storytimes and teen programs, to complete materials selection and proactive Reference skills. I thoroughly enjoy public speaking and presenting, streamlining processes and procedures, coaching and mentoring others. I was selected as a 2012 American Library Association Emerging Leader, a Library Leadership Ohio graduate in 2014, and ILEAD USA Ohio participant in 2015.

Education: Master of Science in Library and Information Science, University of Illinois at Urbana-Champaign
Bachelor of Arts in English, The Ohio State University

Skills: Presenting and public speaking, facilitation of group discussions, analysis of data and reporting recommendations for service initiatives and space improvements.

Additional Information: I am passionate about the power of libraries in the lives of all people, as they provide access to information and resources to all who enter without judgment. I am looking forward to beginning additional professional development educational coursework in Non-Profit and Public Leadership and Management this winter.

Cindy Boyden
LSTA Coordinator/Library Consultant
I am in charge of day-to-day operations and activities associated with Ohio’s Library Services and Technology Act (LSTA) program, including assisting libraries in developing proposals, coordinating the review process and monitoring funded projects. As library consultant, I assist librarians through the strategic planning process.

Experience: I have worked for the State Library of Ohio since December of 2014. Prior to that, I worked for Worthington Public Libraries for 8 years and at Otterbein College’s Courtright Memorial Library for 18 months. Additionally, I developed a library for the Ohio Department of Taxation, Tax Analysis Division in the summer of 2014.

Education: Master of Library and Information Science, Kent State University and Bachelor of Arts in English Literature, Otterbein College

Skills: Grant assessment, strategic planning, writing and editing, government documents, circulation and reference services, customer orientation, and communication skills.

Additional Information: I have co-published several articles and a book chapter on topics including Customer Orientation and Soft Skills. I participated in the 2015 ILEAD USA Ohio cohort and served as Instructor Corp Coordinator for the 2017 cohort.

Janet Ingraham Dwyer
Youth Services Library Consultant
I coordinate and provide statewide youth services resources to libraries, including summer library/reading program materials, early literacy resources, and tools for peer-to-peer networking, student learning, family engagement, serving the whole child, and public/school library collaboration. I also offer individualized support, on request, to any librarian who works with Ohio’s children, teens, parents, and teachers.

Experience: I have been in this position since October 2009. I previously worked at Worthington Libraries in various positions from 1991-1997 and 2001-2009, most recently as Worthington’s first Outreach Services/Volunteer Coordinator.

Education: Master of Library Science, University of Maryland and Bachelor of Arts in English Literature, George Washington University

Skills: Event planning, program planning, project development and management, public speaking, connecting people to one another and to resources and opportunities.

Additional Information: I am devoted to collaboration across libraries, schools, literacy organizations, social service agencies, and other groups and individuals to support Ohio’s youth and families. Separately we are beneficial; together we are transformative. I collaborate with the Ohio Library Council’s Children’s Services, Teen Services, and Outreach & Special Services divisions; Ohio’s Regional Library Systems; the Ohio Educational Library Media Association (OELMA); INFOhio; the Ohioana Library; Ohio Center for the Book; and others. I represent the Ohio youth services community to the Collaborative Summer Library Program, and serve on the Buckeye Children’s and Teen Book Awards Council, Ohioana Partners, and other national, state, and regional working groups.

Anne Kennedy
Technology Consultant/Ohio Digital Library Manager
I’m the library consultant for technology at the State Library of Ohio which means I support and advise other librarians and library staff on eBooks and other technology resources. I serve on the project team for the Ohio Digital Library, Guiding Ohio Online program, and Who’s On My Wi-Fi.

Experience: I joined the State Library staff in 2017 as a Library Consultant. Previously I worked for Licking County Library for 12 years and served there as a Branch Clerk, Adult Services Librarian, and lastly as Head of Emerging Technologies.

Education: Master of Library and Information Science, Kent State University and Bachelor of Fine Arts, Gettysburg College

Skills: Technology planning, technology training, project management, and grant administration.

Choose to Read Ohio connects Ohioans of all ages through the experience of sharing books by Ohio authors.

Government Depository Library Program helps Ohio libraries and librarians understand and effectively leverage government information and resources.

Guiding Ohio Online: A grant to allow libraries in rural Ohio to hire a dedicated technology trainer for their library.

Ohio Digital Library provides access to ebooks, digital audiobooks, music and videos to all Ohio citizens.
Penelope Shumaker
Metadata Librarian

I am the metadata librarian for the Ohio Digital Network (ODN), Ohio’s Service Hub for the Digital Public Library of America (DPLA). I ensure that institutions included in the DPLA have strong metadata. I also provide trainings on good metadata practices for the DPLA and beyond.

Experience: I started working at the State Library in January 2017. Prior to working at the State Library, I worked as a metadata specialist with SpotOn and held various positions at Columbus Metropolitan Library, most recently as a Homework Help Center Specialist. Before starting a career in libraries, I taught middle and high school English.

Education: Master of Library and Information Science, Kent State University

Skills: Metadata and cataloging, digitization, writing and editing, technology

Additional information: I serve on the board of the Central Ohio Chapter, Association of Information Science and Technology (CO-ASIS&T).

Ohio Digital Network: An all-digital library that serves as a portal for millions of photographs, manuscripts, books, sounds, moving images, and more from libraries, archives, and museums around the United States.

Ohio Summer Reading Program: A program for public libraries planning local summer reading programs, particularly— but not exclusively— those using the annual Collaborative Summer Library Program (CSLP) theme.

LSTA Grants Program: Your library program or initiative may be eligible for the Library Services and Technology Act (LSTA) grant.

A Smarter Ohio
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Peter Kukla
Software Development Specialist

I'm a technical advisor on the Digital Public Library of America project, and I work on general information technology projects for the State Library of Ohio.

Experience: Prior to joining the State Library of Ohio in May 2017, I worked for 8 years at OCLC in Customer Support. Before that, I was a Deputy Director of a County Board of Elections in Ohio. And I've worked in support at several software companies. I also worked in the Grandview Heights Public Library, Ohio Dominican University Library, and Indiana University Law Library.

Education: Master of Library Science, Indiana University and Bachelor of Arts in Anthropology with a minor in English, The Ohio State University. Undergraduate Computer and Information Science coursework at Ohio Dominican University.

Skills: Software support, customer service, knowledge management, data mining,

Additional information: I’m glad to be back working in libraries again so I can put my knowledge to work in my favorite environment.
Shannon Kupfer  
**Digital Initiatives Librarian, Research & Catalog Services**

I manage digitization projects and digital preservation for the State Library of Ohio. My projects include Ohio Memory, where I provide digital content as well as writing monthly blog articles. I am currently exploring methods of building digital repositories that are creative and focusing on means of preserving our digital heritage.

**Experience:** I have been employed by the State Library of Ohio since October 2007. This is my first library job.

**Education:** Master of Library and Information Science, Kent State University  
Bachelor of Arts in History, The Ohio State University  
Post-Master’s Certificate of Advanced Study in Library Science

**Skills:** Digitization, rare books and archives management, metadata and cataloging.

**Additional information:** In 2015 I was a member of the DPLA in Ohio Steering Committee from 2015-2016. I publish a 2010 article on Ohio Memory and, in 2011, co-authored a chapter on digitization and preservation of government information. I was a member of the 2015 ILEAD cohort and, with my team, created a tool for facilitating digital preservation. I was a member of the DPLA in Ohio Steering Committee from 2015-2016.

Julia Ward  
**Executive Secretary to the State Librarian**

I manage the office of the State Librarian and provide organizational support for special programs and projects.

**Experience:** I have been with the State Library for 18 years. I began as a Library Assistant 2 in the Patron and Catalog Services department and was promoted to LSTA Assistant and LSTA Fiscal Coordinator in the Library Programs and Development department before being promoted to Executive Secretary to the State Librarian’s Office. My library experience dates back to my high school and college years working in the Norwalk Public Library, BGSU Firelands College Library, Ohio Wesleyan University Library, and the Delaware County District Library.

**Education:** Bachelor of Arts in Psychology, Ohio Wesleyan University

**Skills:** Grant management, writing, fiscal and audit policies and procedures, communication, organization, customer service, and proofreading.

**Additional Information:** My love of books drew me to the library at an early age, and I haven’t been able to escape since. Even though my first job was in a library, it was never my intent to pursue a career in libraries. However, I don’t see myself being nearly as happy anywhere else.

Marsha McDevitt-Stredney  
**Director, Marketing & Communications**

I manage marketing, promotions, and communications for the State Library and its programs and services to state government, libraries and residents. I am responsible for graphic design and brand standards for the State Library and work in collaboration with the Information Systems & Technology department as content editor for our website. I help facilitate communications between libraries, library related organizations and state government. I also curate, design and install State Library exhibits and displays.

**Experience:** I have been the Director of Marketing & Communications at the State Library since 2006. Before that I worked as a grants manager and communications coordinator for 10 years for a non profit organization working to establish computer technology centers in economically depressed areas in Ohio. Earlier in my career I developed curriculum and taught CGI (computer generated imagery) courses at The Ohio State University and worked as producer and animator for a CGI commercial animation company.

**Education:** Doctor of Philosophy, Technology in the Arts & Education, The Ohio State University (OSU)  
Master of Library and Information Science, Kent State University  
Master of Arts in Art Education & Computer Graphics, OSU  
Bachelor of Art Education, OSU

**Skills:** Graphic design, marketing & communications, project management, website content management, event planning, display & exhibits, grants administration, qualitative research, and assessment.

Tracy Grimm  
**Manager, Circulation & Special Services**

I oversee circulation and Interlibrary loan services as well as the Talking Book Services. As Head of Talking Book Services, I am liaison with the Ohio Library for the Blind and Physically Disabled at Cleveland Public Library, work closely with the Machine Sub-Lending Agencies, and assist individuals who use the program’s services.

**Experience:** I have worked for 23 years with the State Library of Ohio  
**Education:** Bachelor of Arts, The Ohio State University

**Skills:** Circulation, ILL, and the Ohio Talking Book Program

**Serving Every Ohioan Library (SEO) Center** supports a consortium of 93 library systems at 237 physical locations throughout 47 counties across Ohio using the OPLIN network.

**Statewide Delivery:** A single delivery network system is managed by the State Library and currently provided by Priority Dispatch, Inc. Contact Jamie Pardee for more information at 614-644-6879.

**Talking Book Program** coordinates the Ohio program for the Library of Congress National Library Service for the Blind and Physically handicapped (NLS) and serves as the machine lending agency for the state. To help in this effort, we have signed formal agreements with 61 machine sub-lending agencies, local public libraries or social service organizations to lend the machines to eligible citizens in their area.